

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:09:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:13 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 7:44 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 7:43 PM

Name: Titus Pollard

Address: [REDACTED]

City: Hazard

State: Ky

Zip Code: 41701

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Aep

State the nature of your concern: Price gouging the all the fees they charge are ridiculous

and they should never get another rate increase!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:08:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:11 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 7:43 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 7:43 PM

Name: Ira Bolden

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: The new proposed rate increase is something my

family just can not afford anymore. We are already paying close to \$400 per month on a balanced AMP. Our employees aren't giving us raises to accommodate the cost of living. Stop allowing the utilities to gouge us to death.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE:
Date: Wednesday, August 27, 2025 9:07:00 AM

Case No. 2025-00257

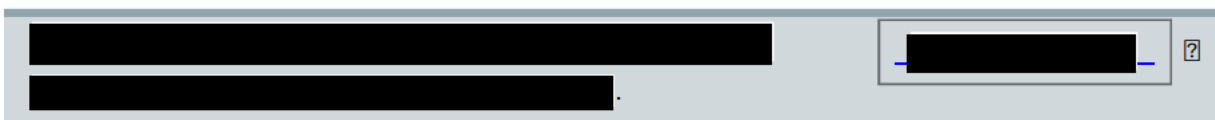
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:10 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW:

Case #2025-00257

From: Rhonda Woods [REDACTED]
Sent: Monday, August 25, 2025 6:58 PM
To: PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](#)>
Subject:



I would like to ask you to please deny Kentucky power another raise. Our electricity goes out all the time. I am on a fixed income as are most customers. How are people supposed to continue to live? Kentucky power is always boasting about their surplus and their giveaways it is beyond me that Pike county can sustain another raise. Kentucky power says it's because people are moving away and upkeep. They don't upkeep anything! People will continue to leave until someone stands up. I will be contacting my state officials also. Thank you. Rhonda Woods

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:06:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 7:55 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 6:33 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Monday, August 25, 2025 at 6:33 PM

Name: Mark Cantrell

Address: [REDACTED]

City: Ashland

State: KY

Zip Code: 41102

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: I want to make it known that I oppose the desired rate

increase by AEP/Kentucky Power. To ask for a 15% increase from the citizens of The Commonwealth of Kentucky after posting a \$2.9 BILLION DOLLAR NET PROFIT is unfathomable! Their CEO made \$13.6 MILLION last year! When is it going to be enough. The PSC was established to protect citizens from unfair practices by public utilities. If we continue to allow AEP/KENTUCKY POWER to continuously raise rates and claim increased costs all while making record profits, then who is the PSC actually working for, the people they are sworn to protect, or the Public utility that is putting profits before people? I respectfully request you deny this request for rate increase and would ask the PSC ask AEP/KENTUCKY POWER to explain the exorbitant profits made and then trying to justify making even more! Respectfully, Mark Cantrell Concerned Citizen
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:05:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 7:54 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 5:35 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 5:35 PM

Name: Brittany

Address: [REDACTED]

City: Olive Hill

State: KY

Zip Code: 41164

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: This company has a monopoly on power in eastern

Kentucky and, as such, price gouges and raises prices every chance they get. Prior to living at my current residence, I lived with 2 other people (3 persons in the home in total) and we used A/C in the summer and heat in the winter, on top of running 3 powerful desktop computers. Our power was through Clark Energy and was never more than \$180, even in the cold winter months. Ever since moving here, we range from \$140-\$400, with prices constantly increasing. People can hardly afford their day-to-day life in 2025, and for a utility company with a monopoly over an area to take advantage of that is terrible. We contacted them with the first big bill, but they just lied their way around the increase; they know what they do and are trained to respond. It does no good for consumers to compare to them directly.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:04:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 7:53 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 5:21 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 5:20 PM

Name: Nicholas Fleming

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: KY Power is requesting a review of their rates with the

PSC in an attempt to gouge customers even more than they already are. I am opposed to any rate increase and am filing my opposition to the proposed increase. We already pay more than every major market. The people of Kentucky can't afford another costly increase with all the other expenses. When a company is reporting record profits they don't need more money from the citizens you represent.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:03:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 7:42 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 10:53 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 10:52 PM

Name: Kelly Sizemore

Address: [REDACTED]

City: Hyden

State: Ky

Zip Code: 41749

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP Ky Power Co

State the nature of your concern: Our electricity bill is completely outrageous! Almost

\$500!! We've never had a bill this high even in the winter months. We live in a well insulated home and our thermostat is set on 75. We live in a small area with many on fixed incomes. It is to the point for many that it is pay for electricity or groceries! These rate hikes can not keep occurring!!!! We are paying more than any area in the entire state. Look it up. Sad but true. We are being completely taken advantage of because there is no competition. Enough is enough...

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:00:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 7:40 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 10:53 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 10:52 PM

Name: Justin Holloway

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power AEP

State the nature of your concern: Dear Public Service Commission, I am writing to

express my opposition to Kentucky Power's proposed rate increase filed on August 29, 2025. As a residential customer, I am already struggling to keep up with my current electric bills, which average nearly \$600 per month. By comparison, the average power bill in many other areas across the country is closer to \$150 per month. This already places an extreme and unfair burden on households like mine, and the proposed 14.9% increase for residential customers would make an already unaffordable situation worse. While I understand the company cites loss of population and industry in eastern Kentucky, as well as its own investment needs, those issues should not be placed on the backs of individual customers. I cannot control the population decline, nor should I be expected to fund unrelated investments or business challenges outside of my own usage. The role of the PSC is to ensure that rates are fair, just, and reasonable, and I do not believe this proposal meets that standard. For many of us, electricity is becoming nearly as expensive as a house payment. It is not a luxury—it is a necessity. These constant increases are unsustainable and place families in impossible financial positions, forcing us to make choices between paying utility bills and covering other essential needs. I urge the PSC to reject this rate increase and require Kentucky Power to find solutions that do not unfairly shift costs onto already overburdened households. Customers should not be punished for economic changes beyond their control. Thank you for your consideration of my comments. Sincerely, Justin Holloway Pikeville, KY [REDACTED]

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 8:59:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 7:40 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 11:17 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 11:16 PM

Name: Ursula

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: I dont know how people are suppose to pay these high

electric bills, it should not come to this...have to choose buying food or medicine or pay electric. These elderly in fixed income, this is sad.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 8:58:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 7:39 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 11:32 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 11:32 PM

Name: Thelma Melton

Address: [REDACTED]

City: Hyden

State: KY

Zip Code: 41749-8728

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Ky power

State the nature of your concern: They keep raising our rates and I am on a fixed Income,

I barely make it as it is. This is so unfair, we have no choice but to stay with ky power,
cause there is not another electric company to choose from, something has to be done.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 8:56:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 7:38 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 11:51 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 11:51 PM

Name: McKenzie pace

Address: [REDACTED]

City: Hoskinston

State: Kentucky

Zip Code: 40844

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky power

State the nature of your concern: Keep raising prices every few months. It's ridiculous at

I own a duplex in a different city and it is cheaper for that than it is to live in a small town for electric. This is outrageous and absolutely crazy!! Nobody can afford their electric!!! Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 8:45:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 7:37 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 12:10 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 12:09 AM

Name: Ryan Johnson

Address: [REDACTED]

City: virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: To: Kentucky Public Service Commission Dear

Commissioners, I write to you as a deeply concerned resident of Pike County, Kentucky, facing severe financial and physical hardship due to what appears to be both unjustified rate increases and inadequate service reliability imposed by Kentucky Power. I respectfully request your urgent intervention.

1. Rampant Profits vs. Ratepayers' Pain
Kentucky Power's parent company, American Electric Power (AEP), reported nearly \$3 billion in operating earnings in 2024, up from the previous year. This clearly contradicts the narrative that increased rates are necessary to cover losses or customer departures.
2. Highest Residential Rates in Kentucky
Kentucky Power customers endure the highest residential electricity rates in the Commonwealth. In Pike County, the average residential bill is approximately \$185 per month, far above what residents with other utilities in Kentucky pay.
3. Unfair Cross-Subsidization
The Kentucky Attorney General and PSC have filed a complaint with the Federal Energy Regulatory Commission (FERC), showing that Kentucky Power customers are effectively subsidizing transmission projects outside Kentucky. From 2017 to 2022, Kentuckians funded an estimated \$66 million in charges for infrastructure that benefits other states, not our own.
4. Real-World Hardship
I personally endured an \$1,100 payment arrangement this past winter, spending weeks without heat and relying solely on space heaters. Even then, my bill tripled once my furnace was restored. How is it possible that using five 240-watt space heaters was cheaper than running a furnace? Meanwhile, residents served by other utilities often see maximum winter bills of \$300, while Kentucky Power customers face \$1,000+ bills consistently.
5. Extended Power Outages in Rural Areas
Beyond unaffordable rates, Kentucky Power's failure to maintain rural infrastructure has resulted in extended winter power outages. The PSC even threatened to fine Kentucky Power for not adequately preparing for the December 2022 winter storm, noting that it allegedly violated state mandates to "furnish adequate, efficient and reasonable service," with fines up to \$2,500 per occurrence per party being considered.

Conclusion & Call for Action
When AEP generates billions in profits, yet our region pays among the highest rates in the state, subsidizes out-of-state transmission infrastructure, and suffers through prolonged outages—this is financially and morally indefensible. I urge the PSC to immediately: Reject any further rate increases until cross-subsidization issues are fully addressed. Require AEP and Kentucky Power to submit transparent accounting showing how infrastructure investments directly benefit eastern Kentucky. Mandate immediate infrastructure upgrades and rural maintenance to improve reliability and eliminate extended outages. Implement emergency or low-income assistance measures to protect vulnerable families from catastrophic winter bills. Our families should not bear the brunt of corporate negligence and profiteering.

Sincerely,
A Concerned Kentucky Power Customer
Pike County, Kentucky

Sources: AEP's 2024 operating earnings nearing \$3 billion — PR Newswire & AEP official site
Kentucky Power's highest residential rates and Pike County average — FindEnergy
\$66 million

cross-state subsidization — Kentucky Attorney General & PSC complaint (FERC filing)
PSC threat of fines for 2022 winter storm performance failures — Kentucky Lantern
(PSC’s order citing violation of service obligations)
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 8:44:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 7:34 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 5:42 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 5:42 AM

Name: Sandra

Address: [REDACTED]

City: Stinnett

State: KY

Zip Code: 40868

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: Filing a formal complaint with Proposed 14.9 rate

increase !! We recently had a rate increase in June 2025!!! We can't afford this!! People on fixed incomes who already struggle , the rate increase is preposterous to consider!! Have mercy!!! Eastern Ky can't afford this !! It's already impoverished and struggling!! Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 8:43:00 AM

Case No. 2025-00257

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From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 7:33 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:42 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:42 AM

Name: Amy Sue Childers-Bonea

Address: [REDACTED]

City: Elkhorn City

State: KY

Zip Code: 41522

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: America Electric Power

State the nature of your concern: 14.9 increase with average current bill 550.00 per month.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 8:40:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 7:32 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 7:31 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 7:30 AM

Name: Benjamin Stamper

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: The proposed increase from AEP has no benefit for the

customer and should not be approved. The people in rural Eastern Kentucky already pay the highest power bills and cannot pay any more. We should be seeing a decrease rather than an increase. Another increase would cripple the people in this area and have many choosing between whether to pay the power bill or buy food for their family. It is absolutely out of control and must be stopped. Please consider this before you vote to approve another increase on an already over priced utility.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 8:39:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 7:31 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 6:50 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 6:49 AM

Name: Betty

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached:

Home phone:

Utility Name: Kentucky power

State the nature of your concern: The continued increase in power bills is concerning - they just did a rate increase and what they are suggesting is not feasible for the people in

this area

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:02:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:51 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 9:12 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 9:12 PM

Name: Lacie Jude
Address: [REDACTED]
City: East point
State: Ky
Zip Code: 41216
Phone number where you can be reached:
Home phone: [REDACTED]
Utility Name: Kentucky power
State the nature of your concern: I'm a first time mom who has to stay home and take

care of my child because we can't afford to pay someone to watch the child and my husband works but barely makes enough money to get us through and we can barely afford groceries after we pay our bills but now they are increasing our rates and expect us to be able to afford it and I'm not the only family with this problem and we all would like someone to do something about it

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:01:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:49 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 9:07 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Monday, August 25, 2025 at 9:07 PM

Name: Dale Meadows

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: Highway robbery on these power bills

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:00:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:46 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:54 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 8:53 PM

Name: Scarlett Gilley

Address: [REDACTED]

City: Elkhorn City

State: KY

Zip Code: 41522

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky power AMERICAN electric power

State the nature of your concern: How am I expected to pay my power bill? This is

ridiculous to treat eastern Kentucky this way. We can't make it on what I make already.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:59:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:45 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:48 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 8:47 PM

Name: Greg Gilbert
Address: [REDACTED]
City: Hyden
State: Kentucky
Zip Code: 41749
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Kentucky Power
State the nature of your concern: Kentucky Power has stated they are going to seek a

rate increase this month. I protest emphatically against this increase. Kentucky Power made brought in almost \$3 billion in 2024 according to their own reporting and increased their stock price by 7%. They should be reinvesting profits to keep costs down for their customers instead of putting the extra cash into their investors pockets. They've asked for a rate increase seems like every 6 months for the most number of years. I have not contacted Kentucky Power about this because it's not going to stop them for asking for the rate increase.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:57:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:36 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:38 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 8:37 PM

Name: Jessica Sturgill

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: They keep increasing the rate to these electric bills. I

should not be paying 900 dollars a month in the winter and only keep ky heat on 61. I live in a mobile home with good insulation not a mansion. They are robbing the people in eastern ky and they know it. Many of us cannot continue to pay this amount and then it increases more. The owner of this company knows they don't have any competition so it we want power we have to pay it. Please help us. We vote you all into office to be for the people and the people cannot survive like this. Most having to chose between electric or food. 900+ is an insane amount. And also I don't even have an ac unit and the power bill is still 350 in the summer. It's insane these people get away with this and they have already increased it numerous times this year and now another one.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:57:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:33 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:37 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 8:37 PM

Name: Toby Hall

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: The bosses of this company are making millions and

getting bonuses while us living paycheck to paycheck aren't able to afford groceries because of the constant increases you are giving the power company. We have no other choice but to pay it. No other options are available and the price keeps going up!!! Husband and wife both working two jobs just to pay utilities and die That's insane!!! How about giving the working class a break for once
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:56:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:31 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:25 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 8:25 PM

Name: Stephanie

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: Please let it be known that I strongly disagree with

Kentucky Power's request for rate increase they are requesting on August 29th. They continue to price gouge and increase prices. We already pay a higher rate for electricity and utilities than most other areas/states. This has to stop.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:56:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:30 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:18 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, August 25, 2025 at 8:18 PM

Name: John Adkins

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Aep

State the nature of your concern: Asking for a 14.9% raise on power bill needs to be

denied. We already pay more than anyone in the country for power.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:55:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:28 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:15 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 8:14 PM

Name: Brittany Gannon

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: The monopoly this corporation has on Easter Kentucky

is killing us. A proposed increase is a disgusting thought since people are already playing \$500 power bills for a single wide trailer. The greed that this company has is already hurting a group of people who are behind already.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:54:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:27 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:14 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 8:14 PM

Name: Amber

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached:

Home phone:

Utility Name: AEP KY power

State the nature of your concern: Over charging residents with no other option. Constant

rate increased placed on people living check to check. You can barely afford to have power in eastern Kentucky.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:54:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:19 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:11 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by

[REDACTED] on Monday, August 25, 2025 at 8:11 PM

Name: Stephanie Johnson

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: Power bills continue to raise!! A working family can't

continue to afford these bills. I don't even know if what I'm being billed is correct usage as employees don't even have to actually get up to read the meters. Continuing to be approved for rate hikes with a monopoly on people is uncalled for.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:53:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:18 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:06 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 8:05 PM

Name: karen johnson

Address: [REDACTED]

City: VIRGIE

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: Kentucky power just sent an e-mail stating why they

are asking for a 15% increase in our utility bills. Their reasoning??? Because of loss of customers and businesses. ARE you kidding me? They are literally killing people. People are trying to find other ways to heat their homes. Propane heaters. I was sitting home on a Tuesday night watching Kentucky and Tennessee play and a large boom shook my house. A small propane heater exploded in my neighbors house across the creek from me and his house went up like it was a bomb. Luckily he got out, but he lost everything. Maybe they should quit giving so many raises and needless money handouts to solar energy companies. And let's not forget the bonus' the corporate people at the top are getting. How are we suppose to live??? No jobs, no hope for jobs, but everyone is increasing their prices because people in the area are leaving and they have to keep their profits high. Shame on you KY Power and shame on you KPSC if you grant this increase. Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 9:52:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:17 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:02 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Monday, August 25, 2025 at 8:02 PM

Name: Marietta

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power Company

State the nature of your concern: No more raises we can't live as it is here in pike county

kentucky

Have you contacted the utility about the problem: No

From: [PSC Consumer Inquiry](#)
To: [PSC Public Comment](#)
Subject: FW: KY PSC Utility Inquiry
Date: Tuesday, August 26, 2025 8:48:29 AM

Case #2025-00257 – no return email listed

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:58 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Monday, August 25, 2025 at 8:58 PM

Name: Shanda

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP/Kentucky Power

State the nature of your concern: We have people in this area who have to choose between medication, food and electricity. Given the PROFIT AEP/Kentucky Power gained over the last year, there is ABSOLUTELY NO REASON to grant another rate increase.

Have you contacted the utility about the problem: Yes

From: [PSC Consumer Inquiry](#)
To: [PSC Public Comment](#)
Subject: FW: KY PSC Utility Inquiry
Date: Tuesday, August 26, 2025 8:38:06 AM

Case #2025-00257 – no return email listed

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:39 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Monday, August 25, 2025 at 8:38 PM

Name: Jason Hall

Address: [REDACTED]

City: Virgie

State: Ky

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Aep Ky Power

State the nature of your concern: Ky power is requesting a review of their rates with the PSC in an attempt to gouge customers even more than they already are . I am opposed to any rate increase and filing my opposition to the proposed increase. The people of Kentucky can't afford another costly increase with all the other expenses. When a company is reporting record profits they don't need more money from the citizens you represent!!!!

Have you contacted the utility about the problem: Yes

From: [PSC Consumer Inquiry](#)
To: [PSC Public Comment](#)
Subject: FW: KY PSC Utility Inquiry
Date: Tuesday, August 26, 2025 8:15:56 AM

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 8:01 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Monday, August 25, 2025 at 8:00 PM

Name: Stephanie Hall

Address: [REDACTED]

City: Virgie

State: Ky

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP Ky power

State the nature of your concern: Ky power is requesting a review of their rates with the PSC in an attempt to gouge customers even more than they already are I am opposed to any rate increase and am filing my opposition to the proposed increase . We already pay more than every major market. The people of Kentucky can't afford another costly increase with all the other expenses. When a company is reporting record profits they don't need more money from the citizens you represent.

Have you contacted the utility about the problem: Yes

From: [PSC Consumer Inquiry](#)
To: [PSC Public Comment](#)
Subject: FW: KY PSC Utility Inquiry
Date: Tuesday, August 26, 2025 8:14:49 AM

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 7:52 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Monday, August 25, 2025 at 7:52 PM

Name: Reka Newman

Address: [REDACTED]

City: Virgie

State: Ky

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky power AEP

State the nature of your concern: With the rising increase in the power utility bill, families are having to choose to buy medications they need or pay and electric utility bill, or having to choose between buying groceries and paying the utility bill. This has to stop families can't afford to live in eastern Kentucky with the rising power utility bill.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:29:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:12 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 10:35 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 10:35 PM

Name: Larry turner
Address: [REDACTED]
City: Essie
State: Kentucky
Zip Code: 40827
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Kentucky power
State the nature of your concern: We can keep our lights on with these continuing

increases .. how about the elderly on fixed monthly incomes 14.9 percent after a 6 percent in June is just unheard of ..

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:28:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:10 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 10:35 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 10:34 PM

Name: Ashley Johnson

Address: [REDACTED]

City: Ivel

State: KY

Zip Code: 41642

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power-2025-00257

State the nature of your concern: Request comparator analysis for Kentucky power

expenditures to like area power company. Request extensive evaluations of how the benefits to customers impact the eastern Ky population. When requesting an increase to my rate for both residential and business as significantly as 15%, knowing the company expenditures in comparison to a power company in similar geography would help in understanding this claim. I am aware of the increase in cost for materials and supplies and the importance of infrastructure, however I have lived in several regions from Virginia to central KY in the last 4 years and have not seen power bills close to what I am paying now in this area. Arguably my home is larger than my previous (still <3,000 sq ft), but the heating and cooling runs on natural gas and the electric bills are still more than double. If it were not for family ties to the area, it would be difficult to convince anyone especially in my generation (30's) to move to this area where professional development is more difficult, salaries are less on average, real estate cost is comparable to larger cities and utilities are more. This additional 15% on the already higher than average utility cost in my experience is a driver to move south across the Tennessee border. Unfortunately, I see this decision made quite often now that healthcare allows for a more hybrid role in administration. Your higher earners would rather move to Tennessee or central KY and commute when needed than continue to pay these much higher prices. Allowing another increase will continue to support this migration away from eastern KY, who has not seen a population increase in the majority of our counties in a significant amount of time. Of note KY power is also the first company I have worked with that requires a deposit even after credit check, which for residential is not refunded for two years and for an industrial account it is held until the closure of business. Unfortunately, even my detached garage on my personal property is considered industrial by definition at Kentucky power, meaning the deposit I placed on my garage will not be returned to me unless I sell the property. My father owns a small business in eastern KY and was required to pay over \$4,000 in a deposit which he will not see until the business closes, which when trying to recruit business to the area this is not a plus. If you open a larger facility business then this would be a large hit in addition to your start up costs, with no promise of return during your operation. When listing "Our goal is to create positive change in the region by attracting people and industries back to eastern Kentucky." on their recent email notification to customers, I find it difficult to understand how they are working toward that goal by increasing the monthly rate as well as non-refundable deposits. If their goal is to invest in infrastructure which would lead to decreasing costs of repair in the future then I would hope they are using some of this rotating capital from long term deposits that are held to support some short term solutions. The solutions for customers they are proposing such as flexible billing, which allows for prepaying and essentially "pay as you go" electric is not a benefit. No one is going to go without electric for periods of time when they are unable to prepay, electricity is not like a prepaid phone plan. This is a model that even cell phone

companies do not offer anymore. The other two tier rate benefit assists with 25% of the population using the most power, I would like to know if the 25% using this amount of power are individuals who struggle to pay their bill timely. If that 25% has a high rate of paying timely, then they are likely not the lower class that this increase will hurt the most. Also, if this two tier structure has an overall positive or negative impact for that 25% annually. If it is not an overall annual benefit then the average monthly payment model they already offer, which helps to average out the bills throughout the year, would be a better solution. Either way, they would still be negatively impacting the majority of the population in the area. I ask that you truly give this rate increase an extensive financial review and require Kentucky power to prove beyond a doubt this increase does actually benefit Kentuckians and they are running efficiently on the funds they are already receiving compared to other organizations.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:28:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:08 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 10:24 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Monday, August 25, 2025 at 10:24 PM

Name: Tesla Slone

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: American Electric Power

State the nature of your concern: I was made aware of the 14% rate increase KY power

emailed the customers about planning for next year. My current power bills are already \$100+ what they were this time last year. Eastern KY power bills are steamy ridiculous compared to that of anywhere else in KY including our neighboring counties who pay half the price we do. They need to be investigated for price gouging. They're the only power source here and they are taking full advantage of it by raising the prices or shutting our power off. People are going without food and medicine just to pay their electric bills. That is astonishing that a company would be so greedy. They blame it on population loss but it's their own faults for making this area unlivable by their prices. According to the internet they had no profit loss. Their profit was up since last year. This issue needs to be addressed and corrected for the sake of your eastern Kentuckians citizens.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:27:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:07 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 10:17 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 10:16 PM

Name: Jerry little
Address: [REDACTED]
City: Virgie
State: KY
Zip Code: 41572
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Aep
State the nature of your concern: Price gouging can't afford utilities

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:26:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:06 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 10:13 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 10:12 PM

Name: Joseph

Address: [REDACTED]

City: Harold

State: KY

Zip Code: 41635

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: KY Power

State the nature of your concern: The utility rates are causing extreme hardships for

everyone in the KY Power area. You have allowed the fees to continue indefinitely from the conversion of the Louisa Plant, you continue to add DMS fees, you continue to allow increases every time they ask for it. I hope and pray that you force them to reorganize and downsize then push for deregulation of this monopoly.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:26:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:05 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 10:06 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 10:06 PM

Name: Jeffrey Gross

Address: [REDACTED]

City: Wootton

State: KY

Zip Code: 41776

Phone number where you can be reached:

Home phone:

Utility Name: AEP

State the nature of your concern: AEP should not receive an ok for another rate increase,

they're already charging us way more than should be. Why can Cumberland Valley Electric also serve parts of Leslie County at a drastically lower price for same service. It's not the customers fault that AEP hasn't kept up with maintenance of existing utilities and now having to completely redo most of their system and it's odd that we didn't start getting big rate increases until they tried to sell out and buyers realized how out of date the system is, the way I understood.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:25:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:04 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 10:01 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 10:01 PM

Name: Tiffany Lewis

Address: [REDACTED]

City: Essie

State: KY

Zip Code: 40827

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: Kentucky Power keeps raising rates. We had a new surcharge on June 30th w/ a 6.37 increase. Now, on Kentucky Power Rate Review

website, they're filing a base rate review to propose a 14.9% for residential customers on August 29, 2025 to review with the PSC to be in place in Spring 2026. We already cannot afford our bill in the winter when times are the hardest because of holidays. Please do not pass this new rate increase; we live in an impoverished area and families struggle enough already.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:25:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:03 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 9:49 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Monday, August 25, 2025 at 9:49 PM

Name: Andrew Damron

Address: [REDACTED]

City: Belcher

State: Ky

Zip Code: 41513

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power AEP

State the nature of your concern: The 15% rate increase. Thats insane, other counties

bills aren't half of what ours are now.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:24:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:02 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 9:49 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 9:48 PM

Name: Phyllis Melton

Address: [REDACTED]

City: Yeaddiss

State: KY

Zip Code: 41777

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky AEP

State the nature of your concern: Rate increase! This community has for years been overcharged compared to neighboring countries now we are bring threaten with yet

another rate increase. Both my husband and I are hard working middle class folks trying to stay a float to provide for our families basic needs, college tuition for both myself and oldest son. Money is tight for everyone. Our community suffers enough being isolated, younger population has no enrichment or entertainment, businesses are few and far between. In order to in person shop for mens clothes we redecorate to Richmond or Lexington or travel to Tennessee such as Tanger outlets allowing our hard work money to leave this area and support large cities where they are already booming! Folks here in Eastern Kentucky need help, we need a voice of reasoning, but most of all we need support from our local government. These mountains hold a lot of heritage and family values, Please consider joining our community to help make basic utilities affordable! Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [Anitra Workman](#)
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:24:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:00 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 9:48 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Monday, August 25, 2025 at 9:47 PM

Name: Cynthia A Workman

Address: [REDACTED]

City: Stone

State: KY

Zip Code: 41567

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: KY Power is planning to YET AGAIN ask for another rate increase of 14.9% for residential customers. They had an increase go into effect

February 2025. THIS IS COMPLETELY RIDICULOUS. People are struggling like never before to pay bills and yet KY Power are showing their greed and selfishness. Why don't the PSC make KY Power show the public where any and all monies they collect goes to including but not limited to salaries, fuel costs and companies they give monies to, bonuses, and the proposed investments they say they are doing? They claim also claim to be helping "local non-profits" so why don't we get the information of these alleged non-profits. Why does KY Power look to reduce customer cost instead of "local non-profits" because there are customers, myself included, that need help. Focus on the actual customer paying the bills. Please do not allow this horrendous increase because people will not be able to pay it or will have to choose which bills to pay starting a financially destructive cycle.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:23:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:59 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 9:47 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 9:46 PM

Name: Jon Little

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: Kentucky Power has requested a 14.9% increase in our

energy rates. We are already paying over the national average to a company that has reported record profits year after year. One of their stated reasons for requesting the increases was a decrease in the area population. But one of the most stated causes for someone moving away has been our utility costs. Kentucky Power/AEP is killing our region.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:22:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:58 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 9:47 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, August 25, 2025 at 9:46 PM

Name: Wayne Osborne

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP KY Power

State the nature of your concern: The proposed rate increase of 14.9% is ridiculous. The

people of eastern KY cannot continue to pay these almost constant rate increases.
Enough is enough. AEP made almost 3 billion dollars last year. Surely, they can afford
some extra expenses. Certainly, they can afford it more than the people of Pike County.
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:22:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:57 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 9:40 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 9:39 PM

Name: Regina Tackett

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: Another proposed rate increase. We currently pay

some of the highest rates in the nation and it's reached a point that the people in this area will soon be moving to other states.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:21:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:56 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 9:29 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 9:28 PM

Name: Teresa Slater
Address: [REDACTED]
City: FLATWOODS
State: KY
Zip Code: 41139
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: AEP/Kentucky Power Co
State the nature of your concern: I want to make it known that I oppose the desired rate

increase by AEP/Kentucky Power. To ask for a 15% increase from the citizens of The Commonwealth of Kentucky after posting a \$2.9 BILLION DOLLAR NET PROFIT is unfathomable! Their CEO made \$13.6 MILLION last year! When is it going to be enough. The PSC was established to protect citizens from unfair practices by public utilities. If we continue to allow AEP/KENTUCKY POWER to continuously raise rates and claim increased costs all while making record profits, then who is the PSC actually working for, the people they are sworn to protect, or the Public utility that is putting profits before people? I respectfully request you deny this request for rate increase and would ask the PSC ask AEP/KENTUCKY POWER to explain the exorbitant profits made and then trying to justify making even more!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:20:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:55 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 9:27 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 9:26 PM

Name: Chris Daniels

Address: [REDACTED]

City: Huddy

State: Ky

Zip Code: 41535

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: Constant price increases/raising and gouging the

people of eastern Kentucky, we can barely afford the utility prices now, let alone when they raise another 14%. No wonder the people of eastern Kentucky are scraping by. Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [Lois Johnson](#)
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:20:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:54 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 9:18 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Monday, August 25, 2025 at 9:17 PM

Name: Lois

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: There is no way possible for people to pay more than

they are already. I've had to put my electric bill on credit cards. Bits more than my mortgage and that is not fair to me or anyone else in this area especially people on fixed income. When is someone going to help us. Please I beg you to look at the prices. I have lived in same house and have had upgraded to energy efficient and what little it did help they took back. I was paying \$115 budget bill when I built house in 2002 and. Ow I have more efficient heat pump and my budget bill is \$405. I also only cook twice a week now and only four loads of clothes since both of my daughters have married and moved out. This is no way fair to this region. I will be moving to Tennessee by next year if there are not some changes made. It in all fairness should be lowered not raised. Corporate needs to really rethink and reevaluate this situation and find some cuts somewhere.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:19:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 8:53 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 9:17 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Monday, August 25, 2025 at 9:17 PM

Name: Brian
Address: [REDACTED]
City: Pikeville
State: KY
Zip Code: 41501
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: American electric power
State the nature of your concern: I think there do not deserve no raise there need to give

us all the money there have take from us we need to have a second power company
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:04:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:19 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:18 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 10:17 AM

Name: Elijah Griffith
Address: [REDACTED]
City: Pikeville
State: KY
Zip Code: 41056
Phone number where you can be reached:
Home phone:
Utility Name: Kentucky Power
State the nature of your concern: People cannot afford another rate hike from Kentucky

power. They are already paying enough as it is. If you want Kentucky to thrive, don't force everyone to have to move away because they can't afford to feed their family.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:03:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:18 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:08 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:08 AM

Name: Joani cleary

Address: [REDACTED]

City: Belcher

State: Ky

Zip Code: 41513

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP KENTUCKY POWER

State the nature of your concern: If you allow the proposed 15% rate hike I'm afraid

people will have to chose between paying power bills or getting food. This area is mostly living in poverty and we have the highest electric bills in the state. Families on fixed incomes can NOT afford these proposed rate hikes.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:02:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:16 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:06 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:05 AM

Name: Holly Lindsey

Address: [REDACTED]

City: Pikeville

State: Kentucky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: Kentucky Power will once again be applying for a rate

increase, while their customers pay way above the average monthly power bill as it is. My bill last month was over \$600, so an almost 15% rate increase would be detrimental to individuals already being financially devastated by these unethical implementations. For years, this company has utilized predatory practices of tacking on endless fees, as well as making consumers foot the bill for business decisions we shouldn't be liable for, such as shutting down plants. Not only should they be denied a rate increase, this company should be investigated, as AEP profits in 2024 alone were nearly 3 billion dollars. Eastern Kentucky is an area that already lacks sufficient opportunities for its residents, and utility companies like Kentucky Power are pushing more and more to move away. People in other areas of the state don't pay nearly as much for electricity, and it's not fair that a region that suffers from poverty as prevalently as it does is being taken advantage of in this way. We have no other competitors to choose from, so they have a monopoly and we're forced to pay these prices or sit in the dark. I personally know people who have had to pay for bills over \$1,000 or more in the winter, and it's ridiculous. That's more than most rent or mortgage payments. We shouldn't have to pay bills 4 to 5 times higher than others in our state. Please consider looking into this company and denying any further rate increase proposals, as their effects have already been far-reaching and damaging to the area and its people. The median household income where I reside in Pike County was merely \$42,179 in 2023. We do not have the means to continue paying hundreds and hundreds of dollars each month to this exploitative company.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:02:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:15 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:06 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:05 AM

Name: Hannah

Address: [REDACTED]

City: Raccoon

State: KY

Zip Code: 41557

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP- KY Power

State the nature of your concern: The proposed rate increase is absurd. They request a

rate increase every few months & have always been granted. They said they want to absorb costs, but just donated over a million dollars to a different organization. The people and children of eastern KY are the ones paying for this. Kids are already at a disadvantage being from this area & now this company is pushing people into making decisions that should not even be an issue. Please help stop this.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: AEP rate increase.
Date: Wednesday, August 27, 2025 11:01:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:14 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: AEP rate increase.

Case #2025-00257

From: Carla Pleasant [REDACTED]
Sent: Tuesday, August 26, 2025 10:05 AM
To: PSC Consumer Inquiry <[PSC.Consumer.Inquiry@ky.gov](#)>
Subject: AEP rate increase.



I writing to implore that you do not give AEP another increase in rate. Eastern Kentucky is already in dire straights due to lower income and people are literally having to choose between food and electricity. I have been struggling trying to pay half of my bill each payday and the thanks I get for that is that they stick me with a \$700+ deposit even though I had never received a disconnect notice. I have no choice but to pay it. They are robbing us blind here. Please speak on our behalf and represent the public.

Thank you, Carla Pleasant, Virgie, KY

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:00:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:00 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 9:52 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 9:51 AM

Name: Robin

Address: [REDACTED]

City: Robinson creek

State: KY

Zip Code: 41560

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: These increase in our power bills are insane. What and

how do you expect people to pay these bills. When our companies are so much cheaper.
We need a fix now! And for you to think these increases are the right thing to do. You
must not have a conscience.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:00:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:58 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 9:49 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 9:49 AM

Name: Travis coleman
Address: [REDACTED]
City: Feds Creek
State: KY
Zip Code: 41524
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Kentucky power
State the nature of your concern: Constantly rising power bills and rate increases back

to back it never stops , the arguments are less people here so rates need to increase to cover cost , but make that make sense .. less people , less power usage , no need for all the increases , people in the area alot of fixed income are barely making ends meet , food on the table or lights on , its unethical to say the least . So if there is anyway to vote against this could someone please contact me with details

Have you contacted the utility about the problem:

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:59:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:57 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 9:42 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 9:42 AM

Name: James Rich

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Electric

State the nature of your concern: We live in an area of poor growth and poor wages yet

the electric bill continues to sky rocket.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:59:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:39 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 9:32 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 9:31 AM

Name: Dakota Clevinger

Address: [REDACTED]

City: Jenkins

State: KY

Zip Code: 41537

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: The rapidly increasing electric rates are creating a

significant financial burden on my family, as well as many others across our community. Immediate action is needed to reduce KY Power bills, particularly given that surrounding counties pay nearly half the cost for the same electricity. This disparity is deeply concerning and highlights the urgent need for fair and equitable energy pricing for Kentucky families.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:58:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:31 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 9:27 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 9:27 AM

Name: Leha

Address: [REDACTED]

City: Shelbiana

State: KY

Zip Code: 41562

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Leha Gilley

State the nature of your concern: Increase in rates In an area that already is struggling to make ends meet another increase is insane. Just because you can doesn't mean you

should.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:57:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:26 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 9:20 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 9:19 AM

Name: Kayla Blackburn

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Stephen Blackburn - electric power bill

State the nature of your concern: Extremely high rates for a DOUBLE WIDE. We don't run

things constantly, we turn off lights, we unplug things. It's not just "us" it's not just "our meter". It's EVERYONE in pike co.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Proposed rate adjustment
Date: Wednesday, August 27, 2025 10:57:00 AM

Case No. 2025-00257

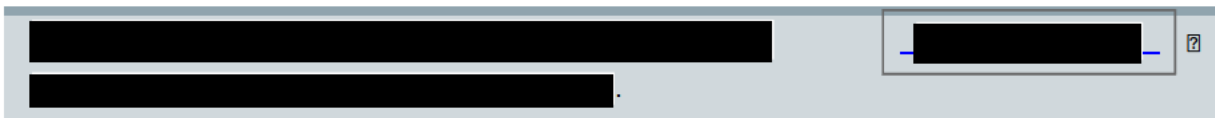
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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:25 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Proposed rate adjustment

Case #2025-00257

From: Jackie Fraley [REDACTED]
Sent: Tuesday, August 26, 2025 8:46 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Proposed rate adjustment



Sent from my iPhone

I just read that Ky Power is going to request a rate increase in August 29th and I am requesting that the Public Service Commission deny it. Supposedly it will be 14.9% and it is just too high without an increase. Compare our rates to others across the state and I believe you will find that ours are already among the highest and this is the poorest region. I asked that you deny. Thank you

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Too High/Too Much
Date: Wednesday, August 27, 2025 10:56:00 AM

Case No. 2025-00257

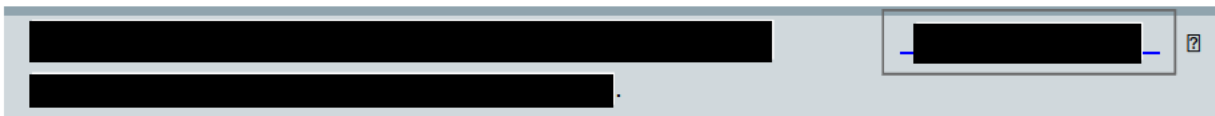
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:24 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Too High/Too Much

Case #2025-00257

From: Chris Porter [REDACTED]
Sent: Tuesday, August 26, 2025 8:40 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Too High/Too Much



Utility Name: Kentucky Power

State the nature of your concern: I want to make it known that I oppose the desired rate increase by AEP/Kentucky Power. To ask for a 15% increase from the citizens of The Commonwealth of Kentucky after posting a \$2.9 BILLION DOLLAR NET PROFIT is unfathomable! Their CEO made \$13.6 MILLION last year! When is it going to be enough. The PSC was established to protect citizens from unfair practices by public utilities. If we continue to allow AEP/KENTUCKY POWER to continuously raise rates and claim increased costs all while making record profits, then who is the PSC actually working for, the people they are sworn to protect, or the Public utility that is putting profits before people? I respectfully request you deny this request for rate increase and would ask the PSC ask AEP/KENTUCKY POWER to explain the exorbitant profits made and then trying to justify making even more! Respectfully,

Mark Cantrell Concerned Citizen
Sent from my iPhone

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:56:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:23 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 8:26 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 8:25 AM

Name: Miles Prater

Address: [REDACTED]

City: Shelbiana

State: KY

Zip Code: 41562

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: Sir, this is a complaint about the price we pay for

electricity.....People who are on a fixed income(social security) need to have enough money left after paying monthly bills to buy a little food.....Jobs are scarce in our area.....

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:55:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:21 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 8:25 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 8:24 AM

Name: Pamela Newsome

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: The Kentucky power Company keeps raising their rates

and seniors and low income cannot afford these hikes in rates this needs to be stopped
when people are paying \$1000 a month or even more this is crazy
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:54:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:20 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 8:13 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 8:13 AM

Name: Angela Justice

Address: [REDACTED]

City: Pikeville

State: Kentucky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: American Electric Power/kentucky Power

State the nature of your concern: I understand AEP will once again be requesting a rate

increase. I ask you to please consider the hardship the is placing on Eastern KY families.
The majority of power bills are more than a person's mortgage payment. We cannot
continue to approve these rate increases.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:53:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:19 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 8:12 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 8:12 AM

Name: Jon

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky power

State the nature of your concern: The kentucky power company is dwelling on struggling families in pike county. Why are prices going up? If this keeps up i will be leaving

kentucky.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Kentucky power
Date: Wednesday, August 27, 2025 10:52:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:18 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Kentucky power

Case #2025-00257

From: Susan Coburn [REDACTED]
Sent: Tuesday, August 26, 2025 8:08 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Kentucky power

[REDACTED]

[REDACTED]

As you know, we in eastern Kentucky cannot afford yet another rate increase for our electricity.

Please, consider us, the residents, when you deny Kentucky power yet another rate hike for our area. They make enough money as it is
Susan Coburn
Sent from my iPhone

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:52:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:17 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 8:05 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 8:05 AM

Name: Braxton Damron

Address: [REDACTED]

City: Elkhorn City

State: KY

Zip Code: 41512

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Electric

State the nature of your concern: I saw the email about Kentucky Power raising prices by

14.9%, and the reasoning being because of population loss. Here's some advice, stop making this the most expensive place to live in the state and we won't lose population!! I love my home and I don't wanna leave but if this keeps happening in our region there is no way many people can stay. Wages are lower here than almost anywhere, and expenses are higher than anywhere. I feel like we have been taken advantage of one too many times by this power company and it is not fair to the people of Eastern Kentucky, it's ridiculous actually. I ask that you carefully reconsider this decision and hopefully change it.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:51:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:16 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 10:41 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, August 25, 2025 at 10:40 PM

Name: Martha Gay

Address: [REDACTED],

City: Oneida

State: KY

Zip Code: 40972

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: ' The repairs are done so slowly! There is no way they need a raise! Need someone to be a real boss and put these men to work when the lines

are down!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:50:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:14 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 10:39 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, August 25, 2025 at 10:39 PM

Name: Susan

Address: [REDACTED]

City: Jackson

State: KY

Zip Code: 41339

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: The rates are too expensive now. There is no way that

people in Eastern Kentucky can afford any higher rates. I have a home in Salt Lick, Ky and Jackson, Ky and the differences in the water and electric rates are so different. People are having to move from Breathitt County because the taxes and electricity rates are just too high. NO TO RATE INCREASES FOR AEP.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 10:50:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 9:13 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, August 25, 2025 10:36 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Monday, August 25, 2025 at 10:35 PM

Name: Jarred Thacker

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP Ky Power

State the nature of your concern: In early July, AEP received approval for securitization rider, which the PSC said would prevent a 13% rise in rates. Well today AEP announced

they would be seeking a 14% increase in rates in addition to the 6% rider added in July. Even if they only received approval of half of what is being requested 7% that added with the July increase of 6% would be the 13% the PSC stated it would prevent. This is ridiculous and unjust burden on Eastern Kentucky.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:42:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:22 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:18 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 11:18 AM

Name: Shawna

Address: [REDACTED]

City: Hagerhill

State: KY

Zip Code: 41222

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: I am having a hard time affording what they have

already charged without a 15% increase. Please do not allow them to do this to us!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:42:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:21 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:14 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 11:14 AM

Name: Amie Williams

Address: [REDACTED]

City: Dana

State: KY

Zip Code: 41615

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: Something desperately needs to be done with AEP. The

price EKY pays for power is out of control. our bill in the winter runs anywhere between \$600-800. Please don't patronize us with "you can go on a budget plan." I feel like this has been the excuse for years. Our bills should never run this high. I lived in Wisconsin for almost 2 years and I never saw a gas and power bill (combined) that ever came close to any bill we have throughout the year. It goes without saying it is MUCH colder in Wisconsin. It is a shame that we do not have someone that will stand up for the people of Eastern Kentucky. One of the poorest areas of Kentucky and we are getting taken advantage of every month. How people on a fixed income survive is beyond me. I am positive there are people in our area that choose between paying their power bill and eating. Choosing between power and much needed medication. Our area contains a lot of hard working people - too many hard workers that aren't paid nearly enough. And they work basically to pay AEP in the winter. I URGE you to do something about the outrageous power bills. Its ridiculous that AEP is making a killing off the backs of hard working citizens while they struggle to even pay their bills. And no I haven't contacted AEP. This is useless. I have contacted them before. Many others have done the same. They do nothing about the situation - which why would they? They are allowed increase after increase and nothing is done. I don't know how that any ethical company could rake a community over the coals over and over and put their head down at night. As well as the powers that be that allow them to do so and continue to allow them to raise our bills.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:41:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:19 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:09 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 11:08 AM

Name: Terra

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP KY POWER

State the nature of your concern: Kentucky Power will once again be applying for a rate

increase, while their customers pay way above the average monthly power bill as it is. With power bills already soaring to unmanageable amounts, an almost 15% rate increase would be detrimental to individuals already being financially devastated by these unethical implementations. For years, this company has utilized predatory practices of tacking on endless fees, as well as making consumers foot the bill for business decisions we shouldn't be liable for, such as shutting down plants. Not only should they be denied a rate increase, this company should be investigated, as AEP profits in 2024 alone were nearly 3 billion dollars. Eastern Kentucky is an area that already lacks sufficient opportunities for its residents, and utility companies like Kentucky Power are pushing more and more to move away. People in other areas of the state don't pay nearly as much for electricity, and it's not fair that a region that suffers from poverty as prevalently as it does is being taken advantage of in this way. We have no other competitors to choose from, so they have a monopoly and we're forced to pay these prices or sit in the dark. I personally know people who have had to pay for bills over \$1,000 or more in the winter, and it's ridiculous. That's more than most rent or mortgage payments. We shouldn't have to pay bills 4 to 5 times higher than others in our state. Please consider looking into this company and denying any further rate increase proposals, as their effects have already been far-reaching and damaging to the area and its people. The median household income where I reside in Pike County was merely \$42,179 in 2023. We do not have the means to continue paying hundreds and hundreds of dollars each month to this exploitative company.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:41:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:18 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:09 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 11:08 AM

Name: Twila Mullins
Address: [REDACTED]
City: Pikeville
State: Ky
Zip Code: 41501
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Kentucky power

State the nature of your concern: The price hikes in this area have got to end. This company has people choosing to keep power on or pay for groceries and medicine. The cost of our electricity is higher than most places in the country. Then when people start leaving because they can't make ends meet they start charging more. I have had to replace two tvs and an electrical component of my air conditioner due to power surges just this year. My in-laws who live next door had to replace an electrical component on their air conditioner on the same day!!!! There is countless times that the power flickers through the day and it's been that way for years. None of these increases have helped to solve the problems so where is the money going ??? Maybe it goes to the record breaking profits! It's a shame the company is making its record breaking profits off the struggling people of this community!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:40:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:17 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:05 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 11:05 AM

Name: Kristy

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power Co

State the nature of your concern: The proposed rate increase is disastrous for many

people in eastern Ky. The difference in keeping the electric on and having money for food and healthcare costs have people already avoiding preventable checkups and paying for medicine.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:39:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:16 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:03 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 11:02 AM

Name: Jessica Keene

Address: [REDACTED]

City: Virgie

State: Ky

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Electric

State the nature of your concern: Kentucky Power will once again be applying for a rate

increase, while their customers pay way above the average monthly power bill as it is. My bill last month was over \$600, so an almost 15% rate increase would be detrimental to individuals already being financially devastated by these unethical implementations. For years, this company has utilized predatory practices of tacking on endless fees, as well as making consumers foot the bill for business decisions we shouldn't be liable for, such as shutting down plants. Not only should they be denied a rate increase, this company should be investigated, as AEP profits in 2024 alone were nearly 3 billion dollars. Eastern Kentucky is an area that already lacks sufficient opportunities for its residents, and utility companies like Kentucky Power are pushing more and more to move away. People in other areas of the state don't pay nearly as much for electricity, and it's not fair that a region that suffers from poverty as prevalently as it does is being taken advantage of in this way. We have no other competitors to choose from, so they have a monopoly and we're forced to pay these prices or sit in the dark. I personally know people who have had to pay for bills over \$1,000 or more in the winter, and it's ridiculous. That's more than most rent or mortgage payments. We shouldn't have to pay bills 4 to 5 times higher than others in our state. Please consider looking into this company and denying any further rate increase proposals, as their effects have already been far-reaching and damaging to the area and its people. The median household income where I reside in Pike County was merely \$42,179 in 2023. We do not have the means to continue paying hundreds and hundreds of dollars each month to this exploitative company."

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:39:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:14 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:01 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 11:01 AM

Name: John

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP Ky power

State the nature of your concern: Constant rate increases on people in a poverty stricken

areas. This is the only electric company available to eastern Kentucky, with little opportunity for its residents. They charge more than other areas knowing how hard people are already struggling.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:38:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:57 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:54 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 10:54 AM

Name: Breanna Pruitt

Address: [REDACTED]

City: VIRGIE

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: Kentucky Power will once again be applying for a rate

increase, while their customers pay way above the average monthly power bill as it is. My bill last month was higher than my mortgage, so an almost 15% rate increase would be detrimental to individuals already being financially devastated by these unethical implementations. Elderly family members have to choose between paying their power bills and buying groceries. For years, this company has utilized predatory practices of tacking on endless fees, as well as making consumers foot the bill for business decisions we shouldn't be liable for, such as shutting down plants. Not only should they be denied a rate increase, this company should be investigated, as AEP profits in 2024 alone were nearly 3 billion dollars. Eastern Kentucky is an area that already lacks sufficient opportunities for its residents, and utility companies like Kentucky Power are pushing more and more to move away. People in other areas of the state don't pay nearly as much for electricity, and it's not fair that a region that suffers from poverty as prevalently as it does is being taken advantage of in this way. We have no other competitors to choose from, so they have a monopoly and we're forced to pay these prices or sit in the dark. I personally know people who have had to pay for bills over \$1,000 or more in the winter, and it's ridiculous. That's more than most rent or mortgage payments. We shouldn't have to pay bills 4 to 5 times higher than others in our state. Please consider looking into this company and denying any further rate increase proposals, as their effects have already been far-reaching and damaging to the area and its people. The median household income where I reside in Pike County was merely \$42,179 in 2023. We do not have the means to continue paying hundreds and hundreds of dollars each month to this exploitative company.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:38:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:41 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:37 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:37 AM

Name: Brittany Tackett

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: "Kentucky Power will once again be applying for a rate

increase, while their customers pay way above the average monthly power bill as it is. My bill last month was over \$600, so an almost 15% rate increase would be detrimental to individuals already being financially devastated by these unethical implementations. For years, this company has utilized predatory practices of tacking on endless fees, as well as making consumers foot the bill for business decisions we shouldn't be liable for, such as shutting down plants. Not only should they be denied a rate increase, this company should be investigated, as AEP profits in 2024 alone were nearly 3 billion dollars. Eastern Kentucky is an area that already lacks sufficient opportunities for its residents, and utility companies like Kentucky Power are pushing more and more to move away. People in other areas of the state don't pay nearly as much for electricity, and it's not fair that a region that suffers from poverty as prevalently as it does is being taken advantage of in this way. We have no other competitors to choose from, so they have a monopoly and we're forced to pay these prices or sit in the dark. I personally know people who have had to pay for bills over \$1,000 or more in the winter, and it's ridiculous. That's more than most rent or mortgage payments. We shouldn't have to pay bills 4 to 5 times higher than others in our state. Please consider looking into this company and denying any further rate increase proposals, as their effects have already been far-reaching and damaging to the area and its people. The median household income where I reside in Pike County was merely \$42,179 in 2023. We do not have the means to continue paying hundreds and hundreds of dollars each month to this exploitative company.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:35:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:40 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:36 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 10:36 AM

Name: Steve

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP Ky Power

State the nature of your concern: Vote no on the rate increase It's absolutely absurd that

they keep asking for a raise on the power bills The customers are struggling to pay bills
anyway with the increase in all other things

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:34:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:39 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:35 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 10:34 AM

Name: Christopher Smith

Address: [REDACTED]

City: Kimper

State: Ky

Zip Code: 41539

Phone number where you can be reached:

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: I just saw where Ky Power is wanting yet ANOTHER rate

increase of 14.9%!! It's absurd, people can't afford to live with these power rates. My elderly father is on fixed income & by the time he pays his power bill he has nothing left. This is ridiculous. Our power bills shouldn't be more than a mortgage or auto loan!! We are drowning & nobody is helping us. People can't afford to pay these rates!!!!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:33:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:38 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:34 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:34 AM

Name: Christopher Parsons

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: We are paying for line transmissions in other states.

We also pay a lot for fuel costs that I believe we shouldn't pay as they don't even come and check meters anymore. Looks like they estimate your usage instead of getting your correct actual usage. They have raised the rates multiple times with no real cause. There are people that literally sit in the dark and pay more in electric than other people that use theirs. Kentucky Power/AEP does not care about their customers in Kentucky at all. Other states that utilize AEP pay less a lot less than Kentucky residents. When I lived in Rowan County I was on Fleming-Mason Co-op and paid a quarter of what my neighbors did that was on AEP/Kentucky Power.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:33:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:37 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:34 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 10:33 AM

Name: Austin clevinger

Address: [REDACTED]

City: JENKINS

State: Kentucky

Zip Code: 41537

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: It should be illegal for them to continually raise rates

each year as they have. Other parts of the states have no increases coming as we do.
Some of us can barely afford groceries along with our utilities. Please reject the
upcoming raise request. Thank you!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:32:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:36 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:34 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:33 AM

Name: Shane Blackburn

Address: [REDACTED]

City: Robinson Creek

State: Ke

Zip Code: 41560

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: Kentucky Power is price gouging us.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:31:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:34 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:32 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 10:31 AM

Name: Leslie

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: The rate hike is absolutely atrocious, especially since

we had a recent rate hike that was more than half of this proposed one. We, as well as nearly every other family in the region, are struggling to make ends meet. Choosing between medicines, food, other necessities, or keeping the power on. I hope that this bill does not pass, because if it does, we will all suffer. My family may be forced to move even.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:31:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:31 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:29 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:28 AM

Name: Christina

Address: [REDACTED]

City: Thealka

State: KY

Zip Code: 41240

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: How many concerns can one voice in a single setting?

Rate increases on one of the POOREST areas of the US? Why do I live in “coal country” and pay almost as much as my mortgage to keep the lights on? To keep my house a balmy 60 in the winter and 75 in the summer like a lizard in a terrarium? This monopoly is out of control and should be ILLEGAL

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:30:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:30 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:28 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 10:27 AM

Name: Natasha Tackett

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: Kentucky Power will once again be applying for a rate

increase, while their customers pay way above the average monthly power bill as it is. My bill last month was over \$600, so an almost 15% rate increase would be detrimental to individuals already being financially devastated by these unethical implementations. For years, this company has utilized predatory practices of tacking on endless fees, as well as making consumers foot the bill for business decisions we shouldn't be liable for, such as shutting down plants. Not only should they be denied a rate increase, this company should be investigated, as AEP profits in 2024 alone were nearly 3 billion dollars. Eastern Kentucky is an area that already lacks sufficient opportunities for its residents, and utility companies like Kentucky Power are pushing more and more to move away. People in other areas of the state don't pay nearly as much for electricity, and it's not fair that a region that suffers from poverty as prevalently as it does is being taken advantage of in this way. We have no other competitors to choose from, so they have a monopoly and we're forced to pay these prices or sit in the dark. I personally know people who have had to pay for bills over \$1,000 or more in the winter, and it's ridiculous. That's more than most rent or mortgage payments. We shouldn't have to pay bills 4 to 5 times higher than others in our state. Please consider looking into this company and denying any further rate increase proposals, as their effects have already been far-reaching and damaging to the area and its people. The median household income where I reside in Pike County was merely \$42,179 in 2023. We do not have the means to continue paying hundreds and hundreds of dollars each month to this exploitative company.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:29:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:29 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:27 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 10:27 AM

Name: Jimmy Rowe

Address: [REDACTED]

City: Varney

State: Ky

Zip Code: 41571

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Electric Power

State the nature of your concern: Kentucky Electric Power announced they plan to

increase rates by 15 percent. During a period of economic hardship, this is unconscionable. This would raise my bill by approximately \$40 per month. Why are energy prices in Eastern Kentucky more expensive than the rest of the state? We are one of the poorest parts!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 11:28:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 10:26 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:22 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 10:21 AM

Name: kari

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky power

State the nature of your concern: The increase in power is ridiculous. My power bill has

never been this high in the 20 years I've lived here. It's double my highest power bill. The people who live 3 hours from us have 5000 square foot houses with minuscule power bills. Here that would be 2000 or more for a month. My house isn't 1200 square foot and my power bill this month was 254.

Have you contacted the utility about the problem: No

From: [PSC Consumer Inquiry](#)
To: [PSC Public Comment](#)
Subject: FW: KY PSC Utility Inquiry
Date: Tuesday, August 26, 2025 10:27:47 AM

Case #2025-00257 – no return email listed

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 10:26 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Tuesday, August 26, 2025 at 10:25 AM

Name: Rocky Hamilton

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power Company

State the nature of your concern: Do not give them an increase. We can't afford electricity now here in Pikeville Ky

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:18:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 12:51 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 12:15 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 12:14 PM

Name: Heather Hayes

Address: [REDACTED]

City: Louisa

State: KY

Zip Code: 41230

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: We reject the proposed 15% rate increase! Kentucky

Power is robbing eastern Kentucky! They've made our local news at WSAZ it's so bad!
Please do not approve this rate increase, Kentuckians will suffer even more than we
already are. It's unethical and unnecessary! We have no other choices for power around
here and we are being price gouged to death by them! Speak with the people of KY, we
can show u our bills, the proof!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Ky Power Company (AEP) Increase
Date: Wednesday, August 27, 2025 1:17:00 PM

Case No. 2025-00257

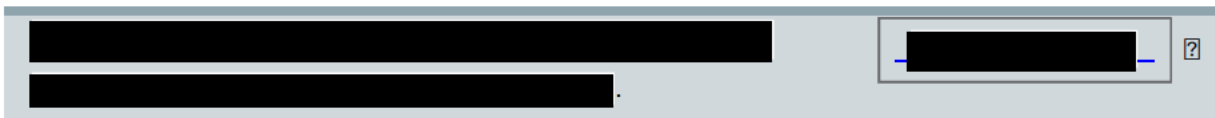
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 12:48 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Ky Power Company (AEP) Increase

Case #2025-00257

From: Gregory Wilson [REDACTED]
Sent: Tuesday, August 26, 2025 12:36 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Ky Power Company (AEP) Increase



Public Service Commission,

We're coming to you to URGE you to NOT pass this rate increase requested by KY Power also known as American Electric Power. Currently they charge the highest around for Electricity, the people cannot continue to pay these outrageous electricity bills. We have people on fixed income, disability, ssi, and so on that's on fixed income. They cannot even afford the electricity bills currently must long a rate increase. We run a Volunteer Fire Department and we get no slack nor discounts for all our hard work and community

dedication either, ky power loves to socl it to us the old saying is. We sit on calls hours upon hours waiting for KY power to respond and they get paid big money and we're 100% volunteers and nothing in return but we all are getting robbed. This is unacceptable for the people in Eastern KY thats getting took advantage of. The public commission has the Authority to either Approve or Deny a rate increase. Therefore we urge you to DENY this rate increase for KY Power Co, (AEP). We already pay huge monthly bills and nobody cares, you have the Authority to do something about it, we urge you to help the folks in poverty, low and or fixed income, help us instead of continuing to hurt us the people.
VOTE NO ON THIS INCREASE

⚡ Kentucky Power Requests Rate Hike ⚡

Kentucky Power has announced plans to file a base rate review with the Public Service Commission (PSC) on August 29, 2025, seeking approval for a 14.9% increase for residential customers and approximately 13–15% for commercial and industrial users.

If approved, the new rates would take effect in Spring 2026. The company says the increase is necessary due to rising costs, population decline, and the loss of industry in Eastern Kentucky, which have pushed operating expenses higher.

Kentucky Power stated that this review is aimed at maintaining and improving service reliability, while balancing investment needs with keeping customer costs “as low as possible.”

Key Details:

- Filing Date: August 29, 2025
- Proposed Increase: 14.9% residential | 13–15% commercial & industrial
- Projected Implementation: Spring 2026
- Purpose: Maintain service quality & recover operational costs

Thanks much for your attention on this matter, feel free to contact us.

Chief Greg Wilson

Rousseau Volunteer Fire Department



[Yahoo Mail: Search, Organize, Conquer](#)

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:17:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 12:46 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 12:33 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 12:33 PM

Name: Kevin Hall

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Ky Power/AEP

State the nature of your concern: The notice of their request for a 14% rate increase. We

already pay higher amount than any other area. People on a fixed income will NOT be able to afford to eat with a rate increase like this. I saw the \$2.8 billion net profit from 2024. How can this request be considered after that?

Have you contacted the utility about the problem:

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:16:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 12:44 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 12:30 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 12:29 PM

Name: Morgun

Address: [REDACTED]

City: Dwale

State: KY

Zip Code: 41621

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: The rate hike of 15% is absolutely ridiculous. There are

people who make \$7.25/Hr trying to make it. No reason whatsoever that this price increase is truly "Necessary".

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:15:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 12:41 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 12:29 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by

[REDACTED] on Tuesday, August 26, 2025 at 12:29 PM

Name: Kimberly

Address: [REDACTED]

City: Jenkins

State: KY

Zip Code: 41537

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky power

State the nature of your concern: We cannot afford our power bills. Now they're asking

for another rate increase.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:14:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 12:40 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 12:25 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 12:24 PM

Name: Leighann

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: These electric bills are already to high for people! For

them to be asking for ANOTHER increase is absolutely ridiculous! Some peoples electric bills are more than their paychecks considering minimum wage is still only \$7.25 an hour! Something has to give with this! It's ridiculous!! We are barely making it as it is!!! Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:14:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 12:38 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 12:17 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 12:17 PM

Name: Christian Slone

Address: [REDACTED]

City: Harold

State: Ky

Zip Code: 41635

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky power

State the nature of your concern: I don't believe Kentucky Power should get any more

rate increases. People in eastern Kentucky are already struggling to pay as it is. My personal bill has went up over \$100 a month on average in the past year. I am on their average monthly payment plan in which I pay \$350 a month. When I started on this plan a year ago I was paying a little over \$200 each month. The only reason I started on this plan was due to getting two bills for \$900 back to back. My home has new windows, insulated, and a new heat pump installed 3 years ago. I can't understand how they are allowed to charge so much. They are one of the reasons people don't stay in this area. It is insane that you can have a utility bill higher than a house payment. I would switch to another utility company but they are the only one in the area, there isn't anyone else to give them competition. So next time they are asking for a 20% increase on our bills, just remember the people in eastern Kentucky are already struggling.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:13:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 12:35 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 12:00 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 12:00 PM

Name: Rachel Trivette

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: AEP is always raising costs when we can hardly afford to even live around here. I am a nurse and my husband is a welder and we still struggle to pay utilities sometimes because these raising utility costs. They are causing people to choose between food and power in our community and it is highway robbery. Something has to be done!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: # 025-00257
Date: Wednesday, August 27, 2025 1:12:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: [REDACTED]
Sent: Tuesday, August 26, 2025 12:15 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: # 025-00257

[REDACTED]

I am writing to urge you to deny the rate hike for American Electric Power/Kentucky Power. The rates this company charge are already exorbitant. As a widow on a fixed income I already struggle to pay my Power bill. I often have an unpaid balance from month to month. I have cut expenses to bare bones and have nothing else to cut except for my telephone. As an elderly person with health concerns the idea of being without a phone in an emergency is scary. But , being without power is scary as well. If the rates go up I will be forced to make drastic cuts.

Surely, the Power company can make cuts within their organization. Why should their customers have to make life altering cuts while they continue to spend and raise rates repeatedly.

If I could afford to I would have natural gas installed in my home. I would be in the dark but at least I wouldn't freeze to death. I can't afford to switch.

This Power company has held their monopoly for too long. Their customers pay the price for their mismanagement.

Please deny this rate hike.

Thank you,

Linda Stewart



Virgie, KY 41572

[Yahoo Mail: Search, Organize, Conquer](#)

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:12:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:59 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:54 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 11:54 AM

Name: Kayla Howard

Address: [REDACTED]

City: Banner

State: KY

Zip Code: 41603

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky power

State the nature of your concern: Our power bill is extremely high and we've had the

same routine for years. We work full time and keep the thermostat set on 72 like clockwork. Our AC unit has been checked thoroughly. Our power bill continues to increase and has several itemized lines of fees added. It used to average about 250 per month now it's doubled and sometimes more.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:09:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:51 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:49 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 11:48 AM

Name: Kimberly
Address: [REDACTED]
City: Pikeville
State: KY
Zip Code: 41501
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Kentucky power AEP
State the nature of your concern: THE People that pays to Kentucky Power ABSOLUTELY

CANNOT AFFORD this!!! When YOUR power bill is HIGHER than your car payment and ALMOST as HIGH as your house payment THERE is a H U G E PROBLEM!!!! Unreal if they let this happen unreal!! This area has been more than vocal about these rate hikes! Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Kentucky Power Complaint
Date: Wednesday, August 27, 2025 1:08:00 PM

Case No. 2025-00257

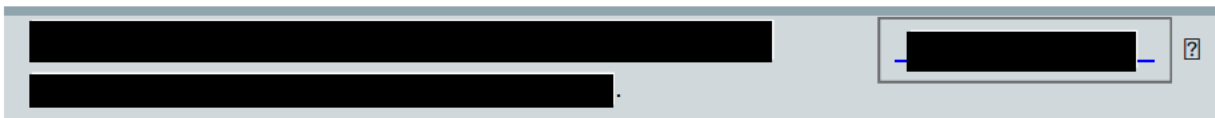
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:49 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Kentucky Power Complaint

Case #2025-00257

From: Holly Lindsey [REDACTED]
Sent: Tuesday, August 26, 2025 11:47 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Kentucky Power Complaint



To whom it may concern:

Kentucky Power will once again be applying for a rate increase, while their customers pay way above the average monthly power bill as it is. My bill last month was over \$600, so an almost 15% rate increase would be detrimental to individuals already being financially devastated by these unethical implementations. For years, this company has utilized predatory practices of tacking on endless fees, as well as making consumers foot the bill for business decisions we shouldn't be liable for, such as shutting down

plants. Not only should they be denied a rate increase, this company should be investigated, as AEP profits in 2024 alone were nearly 3 billion dollars.

Eastern Kentucky is an area that already lacks sufficient opportunities for its residents, and utility companies like Kentucky Power are pushing more and more to move away. People in other areas of the state don't pay nearly as much for electricity, and it's not fair that a region that suffers from poverty as prevalently as it does is being taken advantage of in this way. We have no other competitors to choose from, so they have a monopoly and we're forced to pay these prices or sit in the dark. I personally know people who have had to pay for bills over \$1,000 or more in the winter, and it's ridiculous. That's more than most rent or mortgage payments. We shouldn't have to pay bills 4 to 5 times higher than others in our state.

Please consider looking into this company and denying any further rate increase proposals, as their effects have already been far-reaching and damaging to the area and its people. The median household income where I reside in Pike County was merely \$42,179 in 2023. We do not have the means to continue paying hundreds and hundreds of dollars each month to this exploitative company.

Thank you,

Holly Lindsey, Pikeville resident

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:07:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:47 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:44 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 11:44 AM

Name: Deidra Addington

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: The bills keep raising while our paychecks stay the

same. It's getting to the point where I'm having to choose between food and electricity.
No company should be profiting off of us as much as Kentucky power.
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:07:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:42 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:37 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 11:36 AM

Name: Tiffany May

Address: [REDACTED]

City: Raccoon

State: KY

Zip Code: 41557

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP power

State the nature of your concern: We do not agree with AEP raising rates again. 15% on

top of what we pay already is absurd, they are trying to run everyone out of eastern Kentucky and the reason I say that is because -NO ONE CAN AFFORD THIS ANYMORE!!!! STOP WITH THE RATE INCREASES!!! AEP is half the reason our elders can't afford medicine anymore! Our power bills shouldn't be over 150\$ a month yet most of them run 300-1,000\$ a month. Please compare us to the rest of the US on rates. If this passes it will be the DOWNFALL of eastern Kentucky. Please don't let it happen!!! PLEASE.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:06:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:40 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:37 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 11:36 AM

Name: Tamara Hampton

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: I am very concerned with the talk of a 15% increase on

our electric bills in 2026. We in eastern Kentucky are struggling financially anyway with food prices and everything else. I am not seeing any job growth coming to our area. I pray that you will consider not allowing this to go through for the sake of our people. It's already to the point where we have to decide on food, medicine or paying bills. Think about our community and not padding pockets.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:06:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:39 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:36 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by

[REDACTED] on Tuesday, August 26, 2025 at 11:36 AM

Name: Chasity

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: AEP is announced they are seeking yet another raise. Although I am grateful for the luxury of power it has become a point to many individuals

who are customers of AEP have to select paying their electric bill or eating. The expense to have electricity has become a burden and causing much harm and suffering to our neighbors. Families are having to sell their belongings just to make ends meet and keep the lights on. The utility company continues to raise their services yet the living wages for the community stay the same while other expenses such as food and gas continue to rise as well. Yes electricity is a privilege and not necessarily a right, but in today's time life without electricity is near impossible. A electricity bill should never exceed a house payment or even a car payment. Somethings needs to be done, AEP needs audited and investigated.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:05:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:33 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:32 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 11:31 AM

Name: Tonya Anthony

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP-Kentucky Power

State the nature of your concern: Utilities are too high, our electric bill in those are is very high compared to other states. We cannot afford an increase.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 12:05:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:25 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:23 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 11:23 AM

Name: Keith Meadows

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: Due to these rate hikes I'm unable to barely pay my

electric bill, I'm in a fixed income and it's seems like I get a disconnection notice all the time

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 12:04:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 11:24 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 11:20 AM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 11:20 AM

Name: Deidre Brewer

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41501

Phone number where you can be reached:

Home phone: [REDACTED]

Utility Name: Ky Power AEP

State the nature of your concern: Asking for a rate hike. I am a 65 year old woman that is on a fixed income and a widow. I oppose this rate hike. Just think about the many elderly

that has to make a choice to eat or pay a power bill or can't buy their drugs that they really need. Please for the sake of Eastern Ky turn down the request for AEP KYPOWER file number 202500257

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:51:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:06 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:47 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 1:47 PM

Name: Juanita Lawson

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AMERICAN ELECTRIC POWER

State the nature of your concern: I am struggling right now with the power bill. I can

barely afford food as it is. If they get another rate hike it will screw me and everyone.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:50:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:05 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:48 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 1:48 PM

Name: sherry

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: sherry fronto ky power co

State the nature of your concern: i can't afford this they have taken everything ppl are

getting i have stage 4 cancer and no insurance

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:50:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:04 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:51 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 1:50 PM

Name: Melissa Deboard

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: I can't pay my bill with the last increase! This is the first

time in 4 years I've gotten a disconnect notice and had to go beg for help! Something is gotta change, I can't live without electricity and I hate to be in the shoes of the elderly on fixed incomes!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:49:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:03 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:58 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 1:57 PM

Name: Estill Butler

Address: [REDACTED]

City: Jackson

State: Ky

Zip Code: 41339

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Ky power company

State the nature of your concern: I am writing in my concern that I heard ky power is

asking to raise electricity bill for people in eastern ky and I think we pay enough for electricity and people can hardly pay now let alone raise it even more. I live on a fixed income and it is already hard to pay what we pay now and if the rates are raised it will make it harder. We know about raising costs but we think they get enough money now. Please do not grant their request to raise the rates of electricity so we can afford food and other bills we have.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:48:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:02 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:58 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 1:57 PM

Name: Monica Kinney

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Aep Kentucky power

State the nature of your concern: Please don't let them increase our bills again. They

keep raising all the utilities especially the power company and our cost of living is not increasing with the economy. They are killing us middle class working people.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:48:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:00 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:35 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 1:34 PM

Name: Brianne Blair

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: Every several months, this ridiculous excuse for a

utility provider asks for and IS GRANTED a rate hike. Because they have a monopoly in eastern Kentucky, we are simply forced to pay whatever they choose to charge, because we have no other option besides living without electricity in our homes, which is simply not viable for the vast majority of citizens. Now their excuse is that so many people are moving away because they can't afford to live here and pay these over-inflated prices for simple utilities, the solution is to once again raise rates on the consumers they still have. Every corporate entity has begun expecting "record profits" every single quarter, and that is simply not feasible; markets are supposed to fluctuate. This greed has to stop. We are being run into the ground with absolutely no recourse. Please, care about the citizens and do not allow this greed to continue.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:47:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 1:25 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:22 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 1:22 PM

Name: Tiffany Thompson

Address: [REDACTED]

City: Pikeville

State: Kentucky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Electric Power

State the nature of your concern: Concerns in regards to potential rate increase. This will

negatively impact customers in our region.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:46:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 1:24 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:21 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 1:20 PM

Name: Marietta

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power Company

State the nature of your concern: Another increase. Really how are we going to pay for

electricity. No more increases

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:46:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 1:23 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:21 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 1:20 PM

Name: Makayla

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Joshua Cline

State the nature of your concern: ANOTHER increase is insane!!! We the people are

literally already having to choose to buy groceries or pay a power bill. We can't deal with another increase, & the last one shouldn't have been approved either. There is no reason the power bills should be as high as they are. They aren't like this ANYWHERE else!!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:45:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 1:21 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:20 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 1:20 PM

Name: Melissa Wright

Address: [REDACTED]

City: PIKEVILLE

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: Rate increases. Working people don't stand a chance

with AEP/KY POWER. Something has to be done about rate increases. People on fixed income are having to choose between eating, affording medication or having electricity. Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:44:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 1:20 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:18 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 1:18 PM

Name: Amber

Address: Swafford

City: Louisa

State: KY

Zip Code: 41230

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky power

State the nature of your concern: I don't think it's right that AEP is wanting raise rates

again. We pay enough for our utilities, we are a poor area and a lot of folks around are in a fixed income. They have it hard enough making ends meet.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:44:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 1:18 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:14 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 1:14 PM

Name: Kelsey
Address: [REDACTED]
City: Virgie
State: KY
Zip Code: 41572
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Power
State the nature of your concern: Price increases of AEP

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Kentucky Power Rate Increase
Date: Wednesday, August 27, 2025 1:43:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 1:17 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Kentucky Power Rate Increase

Case #2025-00257

From: Miranda West [REDACTED]
Sent: Tuesday, August 26, 2025 1:12 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Kentucky Power Rate Increase

[REDACTED]

[REDACTED]

To Whom It May Concern:

I am writing in regards to the submitted rate increase for Kentucky Power. They are requesting a rate increase of 15%. Which is going to place a strain on our poverty stricken area where so many already struggle to pay their bills.

For perspective, my bill on average is about \$300, but goes as high as \$600 per month in the colder months. On a \$300 bill that's another \$45/month. On a \$600 bill that is \$90/month.

The people in my community simply can't afford this. They can't pay their bills, get their medications and buy groceries. Especially our elderly who are on fixed income with social security. According to the SSA the average social security check is \$2000/month. How can our elderly and disabled neighbors handle this burden on an

already stretched monthly budget?

From what is published online it appears their parent company, AEP is boasting record profits. Meanwhile, they want to exploit the most vulnerable of our population with more rate increases.

I am happy to supply copies of my monthly bills from Kentucky Power to show the ridiculous prices we already pay. We have done all the recommended things. We keep our heat on 68 in the winter and 72 in the summer. We have energy efficient appliances. I only use the dryer in the evening when it's cooler and won't affect the house temperature as much.

I am fortunate that at this point I am able to pay my bills. Even if it is a large chunk of my payday. But I know many others can't. How can we tell people to keep lining the pockets of greedy CEOs while other people literally can't afford to keep their lights on?

I am strongly encouraging you to deny this rate increase and investigate the previous rate increases they have been allowed. It isn't right and it isn't fair to our fellow Kentuckians.

Thanks,
Miranda West

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:43:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 1:10 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:09 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 1:08 PM

Name: Santanna Mullins

Address: [REDACTED]

City: Elkhorn

State: KY

Zip Code: 41522

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: Our Mr. Monopoly power company is seeking yet

another outlandish rate increase for subpar services in a region already suffering in poverty. I have researched, most if not all board members live out of the service area thus not even subjected to their own increases and probably, given the location of their homes, have more options as well meanwhile they're bleeding our region to the point power bills are more than mortgages! This is WRONG AND MORALLY DEPLORABLE!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Kentucky Power bill increase
Date: Wednesday, August 27, 2025 1:42:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 1:09 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Kentucky Power bill increase

Case #2025-00257

From: Debbie Turner [REDACTED]
Sent: Tuesday, August 26, 2025 1:06 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Kentucky Power bill increase

[REDACTED]

[REDACTED]

Our electric bills are already high enough. We can't afford them now. We have power outages regular so they are definitely not upgrading anything. Why are bills so high? Use to we'd get one for around 100 in the summer and 150 maybe in the winter. Now they are over 300 in the summer. So I hate to see them this winter. Poor people can't afford to live as it is. Something needs to be done. Kentucky power needs to lower their rates.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:42:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 1:07 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:04 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 1:04 PM

Name: Leslie Hamilton

Address: [REDACTED]

City: Grethel

State: Ky

Zip Code: 41631

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: They are asking for a 15 percent increase. It is

incredibly expensive. We can't take another raise. We pay more than any other area. AEP is robbing people.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:41:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 1:06 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:04 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 1:04 PM

Name: Skyler McPeek

Address: [REDACTED]

City: Dorton

State: KY

Zip Code: 41520

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power- AEP

State the nature of your concern: I am a teacher and mother of three. My husband is also

employed. Due to rising costs of power, two adults with good jobs are struggling. Another rate increase granted to Kentucky power would be detrimental to our area. As I teacher, I see and interact with many families. I know that so many people in our area are struggling and making decisions like whether to pay the power bill or buy groceries. The rates we are currently paying, even without an increase, are some of the highest in the country. Please help us by making sure Kentucky power does not continue adding rate increases to our already high bills.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:40:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 12:59 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 12:56 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 12:55 PM

Name: Brenda Little

Address: [REDACTED]

City: Jackson

State: KY

Zip Code: 41339

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: The Power Company is asking for a 14.99 cent raise is

our understanding , We live in a poor county where people can't pay their electric bills now .Two thirds of the people in this county is needing government help already especially in the winter months. This is just too much , they actually just raised the electric in the last couple months , and this is is just too greater burden that our people can't bear can't pay. We personally live on The minimum social security that you can draw and our electric and insurances take it every bit now. I am asking you to please deny their raise. We the people of Breathitt County just absolutely cannot pay anymore for electric. Thank you for taking the time to read this. Sincerely , Brenda Little
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 1:40:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 12:57 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 12:55 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 12:54 PM

Name: Pamela Sykes

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power an AEP subsidiary

State the nature of your concern: They are proposing another rate increase before the

PSC on Friday, August 29. Their last increase just affected our bills in June 2025, and they are already requesting another increase to be effective in May 2026. This is ridiculous! Our Eastern KY (Pike County) utility bills are already higher than most parts of the eastern US. Adding more to electricity rates is too much for our area to handle. This will lead to population decline for Eastern Kentucky!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:28:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:12 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:10 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 3:09 PM

Name: Gayle Compton
Address: [REDACTED]
City: Virgie
State: Kentucky
Zip Code: 41573
Phone number where you can be reached:
Home phone:
Utility Name: Kentucky Power
State the nature of your concern: No to 15% rate hike We cannot afford this increase

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:28:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:07 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:05 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 3:05 PM

Name: Sharon Compton
Address: [REDACTED]
City: Virgie
State: Kentucky
Zip Code: 41572
Phone number where you can be reached:
Home phone: [REDACTED]
Utility Name: KY Power
State the nature of your concern: 15% rate increase

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:27:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:05 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:00 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 2:59 PM

Name: Amanda Maynard

Address: [REDACTED]

City: Mc Andrews

State: KY

Zip Code: 41543

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: Please, deny Kentucky Powers utility rate increase.
Don't allow it to occur, please.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:27:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:57 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:56 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 2:55 PM

Name: Misty

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Misty Staton

State the nature of your concern: I cannot afford the price increase how am i supposed

to live if you keep increasing the price? How much did other states get increased?

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:26:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:56 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:54 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (rie_rie_03@yahoo.com) on Tuesday, August 26, 2025 at 2:53 PM

Name: Marie Bowen
Address: [REDACTED]
City: Louisa
State: KENTUCKY
Zip Code: 41230
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Kentucky Power
State the nature of your concern: Kentucky Power wants a rate increase and we can't

afford it!! Please don't let this happen! I say no to the 15% rate hike and I hope you do too!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:26:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:55 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:52 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 2:51 PM

Name: Jessica

Address: [REDACTED]

City: Catlettsburg

State: KY

Zip Code: 41129

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP KY

State the nature of your concern: The rising cost of utility bills specifically electric costs,

in this economy where families are already struggling to afford to live.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:25:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:53 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:52 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 2:52 PM

Name: Renee

Address: [REDACTED]

City: Shelbiana

State: Ky

Zip Code: 41562

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Aep

State the nature of your concern: I can't pay my bill now as it is I work 6 days a week and

still can't pay these electric bills over 300 dollars every month please please help us
Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:25:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:52 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:48 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 2:48 PM

Name: Anna Christian

Address: [REDACTED]

City: McCarr

State: Ky

Zip Code: 41544

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: I'm on SSI and have limited money. I can't afford to pay

my bill now. If they get a raise I don't know how I'll pay my power bill. Please no more raises for these power companies!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:24:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:51 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:40 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 2:40 PM

Name: Amanda Little

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: As a nurse, it is becoming difficult to afford my electric

bill so I worry a lot about people who work minimum wage jobs and the elderly. If the rate is hiked again, there will be lots of deaths attributed to Kentucky Power in the upcoming cold months. Please say no to the rate hike and do an investigation on the record profits of this company.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:22:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:45 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:42 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 2:41 PM

Name: Kevin Huff

Address: [REDACTED]

City: Topmost

State: Ky

Zip Code: 41862

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power (eastern Kentucky)

State the nature of your concern: I am writing to express my concern about the increase

in power bills that may be coming. It seems this is a growing issue as Kentucky Power has seen they can get away with it and continue to do so. It's ridiculous honestly. I am completely against the idea of a price hike to our power bill. You drive through our region and our power lines are ran through trees, buildings, and some so low that kids could reach up and grab them. Where is this money going? It would be different if we seen our money at work. Thanks for listening to my issues with this matter.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:22:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:44 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:39 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 2:39 PM

Name: Caitlyn

Address: [REDACTED]

City: Elkhorn City

State: KY

Zip Code: 41522

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Aep

State the nature of your concern: Someone needs to come to eastern Kentucky from AEP

and ask how much an average house hold makes. Not what you can find on google. Then ask what their power bills range in each season. People around here can't make it with another raise in power bills.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Absolutely NO to KY Powers Rate Increase Request
Date: Wednesday, August 27, 2025 2:21:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:42 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Absolutely NO to KY Powers Rate Increase Request

Case #2025-00257

From: Vanessa Pollard [REDACTED]
Sent: Tuesday, August 26, 2025 2:33 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Absolutely NO to KY Powers Rate Increase Request

[REDACTED]

14.9% rate increase- NOBODY has the means to keep paying for a service that they are DEPENDENT upon. This is a farce for getting their stakeholders more money - they are not going broke. Meanwhile the working class, the elderly, the poor and minorities of Eastern Kentucky are being hammered into the ground to pay for a service they have no choice but to pay for - there are no options other than to move out of Eastern Ky. It's a monopoly that Ky Power continues to use to get fatter while our region continues to bear the burden and suffer! Enough is enough! Please say no!!!

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:21:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:28 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:27 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 2:26 PM

Name: bethany
Address: [REDACTED]
City: Pikeville
State: KY
Zip Code: 41572
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: AEP/KY Power
State the nature of your concern: People in our area are struggling to put food on the

table. AEP is constantly adding unnecessary fees with some stupid ass excuse. \$400 power bill for a 2 bedroom trailer, when we barely use the air or heat is ROBBERY. They are robbing our people and no one cares. it's disgusting.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Wednesday, August 27, 2025 2:20:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Tuesday, August 26, 2025 2:26 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED] on Tuesday, August 26, 2025 at 2:25 PM

Name: Jeff Anderson

Address: [REDACTED]

City: Harold

State: KY

Zip Code: 41635

Phone number where you can be reached:

Home phone: [REDACTED]

Comments: These rate increases are killing the working people of eastern Kentucky that can't afford them. Their profits went from \$340 million last year to \$1.2 billion this year from what I've read. No excuse for the increase!

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:20:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:24 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:23 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 2:22 PM

Name: Amber Varney

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Electricity

State the nature of your concern: I'm extremely concerned about rates, extra fees, and

the way that power costs so much more in eastern Kentucky than it does in the rest of the state. It is unfair.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:19:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:20 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:19 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 2:18 PM

Name: Saraha

Address: [REDACTED]

City: Louisa

State: KY

Zip Code: 41230

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: They are doing a 15% hike increase and we are barely

able to pay our bill the way it is. We pay almost more in fees than we do for the actual bill itself and with this increase it's going to affect all of eastern Kentucky! It's not okay for them to keep raising the price like this! We don't get raises to match the price hikes. Eastern Kentucky is already struggling and this is going to hurt us even more. I shouldn't have to choose to go hungry so that I can pay my electric bill! I have a family member and my husband both work and we are barely making it with the increase in prices and this one will truly hurt our family!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:14:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:15 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:13 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 2:12 PM

Name: Kristin Napier

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: Another raise on electricity in Pike County, KY. We

cannot afford to live this way. My family will have to move to survive.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:13:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:14 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:11 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 2:11 PM

Name: Sherry

Address: [REDACTED]

City: Pinsonfork

State: KY

Zip Code: 41555

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP KY Power

State the nature of your concern: I'm saying NO to another rate increase. This has got to

stop.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:13:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:12 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:10 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 2:09 PM

Name: Karen Fleming

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: The power keeps raising it's so hard to keep paying higher bills when our food comes first this winter my power bill will go really high and they keep getting approved for more money!

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:12:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:11 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 2:00 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 2:00 PM

Name: Robin Dotson

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Alexander Dotson

State the nature of your concern: Please stop letting AEP raise their rates . Out power

bills are high enough as it is . This is one of the poorest areas in the state and people cannot afford to keep power with any more rate increases. Let another company move in to give us a fighting chance to afford power.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 2:11:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 2:09 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:35 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by

[REDACTED] on Tuesday, August 26, 2025 at 1:34 PM

Name: Jacqueline Howard

Address: [REDACTED]

City: Jackson

State: Kentucky

Zip Code: 41339

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power AEP

State the nature of your concern: We were notified by Kentucky Power AEP of their plans

to come to you to ask for a 14+% increase on power bills in Eastern Kentucky (EKY). As a resident of EKY since birth I have seen multiple generations struggle to pay AEPs outlandish price points for electricity anyway as you have continued to allow them to increase prices. This blatant disregard to an already impoverished region of our great state is disheartening and we come to you to ask for your mercy to not increase pricing again. With everything our communities are already facing with the downfall of the coal industry, multiple natural disasters in the last five years, and recent changes by our federal government in regards to assistance programming for not only health benefits, but utility benefits as well. This is not something the vast majority of people in our area are gonna be able to afford. I can sit here and tell you I don't know a soul that can afford a 500+ dollar electric bill every month and our rates already go astronomical during the winter and we have so many people who are worried about freezing to death in the winter as it is because it's so unaffordable. It is concerning to see our region get the short end of the stick over and over and over again and I know that AEP is saying that they're gonna make all these changes, but they never do. We've never seen any positive outcomes of the "work" that is being done as a result of these price increases. How is anyone supposed to be able to afford to live at minimum wage and have electricity because before taxes are cut out a 40 hour work week minimum wage is \$290. That means before your taxes are cut out you aren't making enough money in two weeks to just pay your light bill let alone a mortgage payment or a rent payment or food. This will kill residents of Eastern Kentucky and their blood will be on your hands.

Have you contacted the utility about the problem: Yes

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case:
Date: Tuesday, August 26, 2025 2:51:54 PM

Public Comments for Case 2025-00257 submitted on Tuesday, August 26, 2025 at 2:51 PM

Name: Kimberly Elkins

Address: [REDACTED]

City: Harold

State: Kentucky

Zip Code: 41635

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: No raise is needed...we barely can pay for electricity now!!

From: [KY Public Service Commission Public Comments](#)
To: [PSC Public Comment](#)
Subject: Public Comments for Case:
Date: Tuesday, August 26, 2025 2:45:33 PM

Public Comments for Case 2025-00257 submitted on Tuesday, August 26, 2025 at 2:45 PM

Name: James Anthony

Address: [REDACTED]

City: Pikeville

State: Ky

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Comments: Middle class gets stuck again ! Your strong arming the working class!

From: [PSC Consumer Inquiry](#)
To: [PSC Public Comment](#)
Subject: FW: KY PSC Utility Inquiry
Date: Tuesday, August 26, 2025 2:07:37 PM

Case #2025-00257 – no return email listed

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 1:45 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted on Tuesday, August 26, 2025 at 1:45 PM

Name: Kayla Tackett

Address: [REDACTED]

City: Kite

State: KY

Zip Code: 41828

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky Power

State the nature of your concern: I think it is ridiculous that Kentucky Power continues to get approved for rate increases in eastern Kentucky. We are already living in the poorest part of the country and my power bill is double to what it normally is in the previous years due to all the rate increases. You literally just approved a rate increase a month ago and now they are asking for 15% more. It's a disgrace if you approve this rate increase. I have two children that I have to feed and care for and it's sickening to think that you all would let this continue. Your job is to protect the communities from people robbing them, and you are failing us miserably. It's a sad thing that the area that supplied power to all communities before is being treated this way now.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:34:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:55 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:50 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 3:50 PM

Name: Gary Hall

Address: [REDACTED]

City: Meally

State: Ky

Zip Code: 41234

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power / AEP

State the nature of your concern: People Can Not afford these electrical bills, you have

people on fixed incomes, Do they pay their electric bill, buy their medication, or eat. It has to stop at some point. When you have a CEO making millions from a company, that's a problem. Something needs to been done with that problem.

Have you contacted the utility about the problem:

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:33:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:54 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:49 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 3:49 PM

Name: Shelby
Address: [REDACTED]
City: Louisa
State: KY
Zip Code: 41230
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: American Electric Power
State the nature of your concern: A rate increase on electric that Eastern KY can't even

afford right now is insane. There is nowhere near us that has these kind of electric bills...
\$1,000 a month for single level homes? Unreal!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:33:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:53 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:49 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 3:48 PM

Name: Allissa
Address: [REDACTED]
City: Elkhorn City
State: KY
Zip Code: 41522
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Jordan Puckett
State the nature of your concern: Another price hike???? We can barely afford it as is...

this is going cause people to freeze to death. How ridiculous! This is nothing but greed
Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [Robin Newsome](#)
Subject: RE: 2025-257
Date: Wednesday, August 27, 2025 3:32:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Robin Newsome [REDACTED]
Sent: Tuesday, August 26, 2025 3:49 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-257

[REDACTED] [REDACTED] [REDACTED]

[REDACTED] No on power increase.
every year they find a reason to increase it.
we the people of eastern ky struggle to pay anyone bill cause we have to pay outrages
power bills or have no power.
we struggle to put gas in our cars, food on table, buy what we need for our kids, keep
internet on for school.
we work so hard to provide when 1 whole pay check goes to the Kentucky Power.
when northern ky & western kentucky don't have bills as high we do.
please stop them from raising it even more when no one can afford it. We the people are
tired of the lame excuses why they do it just to do it.
Kentucky Power "AEP" is a Billion Dollar Company they don't need to raise anything
LET US CATCH A BREAK...

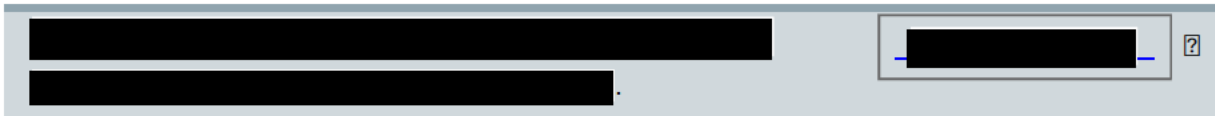
From: [PSC Public Comment](#)
To: [melinda campbell](#)
Subject: RE: 2025-00257
Date: Wednesday, August 27, 2025 3:32:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: melinda campbell [REDACTED]
Sent: Tuesday, August 26, 2025 3:39 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257



Things are hard enough on everyone . We do not need another increase on electric . The elderly and disabled are choosing between electric and necessities such as food. Even with assistance they are struggling. Working people are choosing between their bills and necessities especially if they have children . Please stop the increases!

[Yahoo Mail: Search, Organize, Conquer](#)

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:31:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:37 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:35 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 3:35 PM

Name: Wesley Ray

Address: [REDACTED]

City: Paintsville

State: KY

Zip Code: 41240

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: The 15% bill increase is totally unacceptable, while the parent company of KY Power is making record profits.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:31:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:36 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:34 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 3:34 PM

Name: Caitlin
Address: [REDACTED]
City: Louisa
State: KY
Zip Code: 41230
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: Aep-Caitlin Ferrell
State the nature of your concern: No 15% hike.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Ky power rate increase
Date: Wednesday, August 27, 2025 3:30:00 PM

Case No. 2025-00257

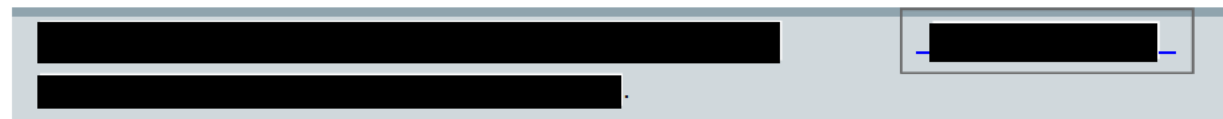
Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:34 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: Ky power rate increase

Case #2025-00257

From: kevin brown [REDACTED]
Sent: Tuesday, August 26, 2025 3:29 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Ky power rate increase



Please do not allow ky power to get a rate increase eastern ky already paying some of the highest electric bills in the USA also the income is not here to be able to afford another rate hike thank you

Get [Outlook for iOS](#)

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:30:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:33 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:26 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by (chadrick124@live.com) on Tuesday, August 26, 2025 at 3:25 PM

Name: Chad adkins

Address: [REDACTED]

City: Raccoon

State: Ky

Zip Code: 41557

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: AEP asking for another rate increase. We need a rate

decrease ! They want an increase because of reduced population Reduced population - is because of reduced jobs / income . So that just is not working for the people left So they're gonna keep reducing the population when the rest of us have to move because its un affordable . Insurance rates - super high here . Dmv taxes / aep already putting major strains on ones that are left and they want another one n. They will focus on keeping their profit margins good even with decreased population . Its not sustainable . People here are already struggling to pay bills. This needs to be a real concern for somebody with some power to do something and im saying that without the rate increase they will request Please help us

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:29:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:31 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:25 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 3:24 PM

Name: Sharon L

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power Company 2025-00257

State the nature of your concern: Outrageous rates as compared to median household

income, other rates across the state and actual usage having added fee after fee on top of overpriced rate. We are a poor county. We lost our livelihood when coal companies had to shut down during the Obama administration. It was too high then too. It's so bad our elderly (I'm 65) on fixed incomes have to choose between paying the power bill or buying food and medicine. It's ridiculous!!!

Have you contacted the utility about the problem: Yes

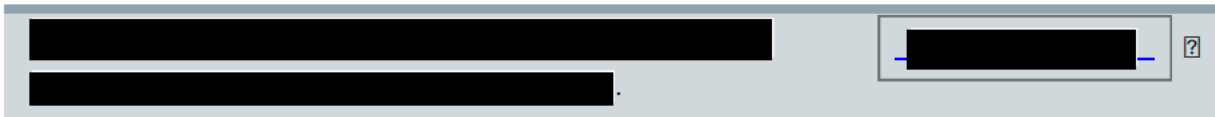
From: [PSC Public Comment](#)
To: [crystal Neace](#)
Subject: RE: Case number 2025-00257
Date: Wednesday, August 27, 2025 3:29:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: crystal Neace [REDACTED]
Sent: Tuesday, August 26, 2025 3:30 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2025-00257



I reside at [REDACTED], Hazard, ky. 41701. I am writing this email to strongly oppose the proposal that kentucky power has sent out for yet another rate increase. We are struggling enough as it is in this community. It seems like every time we turn around theres another fee, surcharge, or rate increase. Please dont add more strain on the hard working families of this community.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:28:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:29 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:24 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, August 26, 2025 at 3:23 PM

Name: Sarah Osborn

Address: [REDACTED]

City: Louisa

State: KY

Zip Code: 41230

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power

State the nature of your concern: The rate increase is my concern. Everyone who has

power through this company is already charged way too much. People can't afford this.
It has to stop.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments for Case:
Date: Wednesday, August 27, 2025 3:28:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: KY Public Service Commission Public Comments <psc.comment@ky.gov>
Sent: Tuesday, August 26, 2025 3:26 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comments for Case:

Public Comments for Case 2025-00257 submitted by [REDACTED] on
Tuesday, August 26, 2025 at 3:25 PM

Name: Charles Atkinson

Address: [REDACTED]

City: Stanville

State: Ky

Zip Code: 41659

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: I am opposed to a 14.9% rate increase. It offends me that a company would try to adjust that steeply in a single year.

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:27:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:25 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:18 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 3:17 PM

Name: Brittany Harris

Address: [REDACTED]

City: Louisa

State: Ky

Zip Code: 41230

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Power AEP

State the nature of your concern: So why has there been such an increase on bills when

nothing has changed I don't even run air conditioners anymore These rates are making it hard to live anymore

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:27:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:23 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:18 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 3:17 PM

Name: Jimmy & Donna Harris

Address: [REDACTED]

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached:

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: Electric bills are way too high. People are barely getting by in this area. It is my understanding they are going to ask for another rate increase.

Please do something to help.

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:26:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:21 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:17 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 3:17 PM

Name: Mary

Address: [REDACTED]

City: Debord

State: KY

Zip Code: 41214

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Aep

State the nature of your concern: One they just raise the electricity not long ago Two the

minimum wage in the state of ky is \$7.25 how are people going to pay an increased electricity bill when we can bearly pay them now if you want to do anything g you need to lower the price not increase it another 15%

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:26:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:20 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:15 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 3:14 PM

Name: Tara
Address: [REDACTED]
City: Virgie
State: KY
Zip Code: 41572
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]
Utility Name: American electric power
State the nature of your concern: The rate increase is unjustifiable!! The rate continues

to increase with no cost of living increases which in turn is causing residents of our county to be pushed out to looking toward moving away from their hometown. This is also causing all that is living on a fixed income to be pushed at making decisions of electricity food or medication. How is these old people going to make it during the winter months. No concern to the ones sitting behind desk reaping the benefits of this torn economy!!!!

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:25:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:17 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:13 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 3:12 PM

Name: misty

Address: [REDACTED]

City: Belfry

State: KY

Zip Code: 41514

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Aep

State the nature of your concern: My power bill has already seen an increase. The

working people who pay our bills can not keep seeing the hikes. I implore you to side with your people.

Have you contacted the utility about the problem: No

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:25:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:16 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:13 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, August 26, 2025 at 3:12 PM

Name: Ross Herslip

Address: [REDACTED]

City: Kite

State: KY

Zip Code: 41828

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky power aep

State the nature of your concern: I'm tired of my bill going up all the time I already get charged 500 to 600 a month and higher in the winter. I do not use a furnace or electricit

heaters I burn wood and coal and my bill was 900 a month last winter. Make that make sense cause I can't it's time to stop robbing is

Have you contacted the utility about the problem: Yes

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Wednesday, August 27, 2025 3:24:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, August 26, 2025 3:14 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: FW: KY PSC Utility Inquiry

Case #2025-00257

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, August 26, 2025 3:13 PM
To: PSC Consumer Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by
[REDACTED] on Tuesday, August 26, 2025 at 3:12 PM

Name: Kristi Tackett

Address: [REDACTED]

City: Virgie

State: KY

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Russell Tackett

State the nature of your concern: We're sick of the price hikes AEP had a monopoly on

power in Eastern KY in the past few years we went from paying \$16.00 month to literally run 2 light bulbs in building to now paying over \$40.00 the amount of electricity hasn't changed. This should be illegal.

Have you contacted the utility about the problem: Yes

*Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

*Kenneth J Gish, Jr.
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507

*Hector Garcia
Kentucky Power Company
1645 Winchester Avenue
Ashland, KY 41101

*Katie M Glass
Stites & Harbison
421 West Main Street
P. O. Box 634
Frankfort, KY 40602-0634

*Harlee P. Havens
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507

*Lawrence W Cook
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700 Capitol Avenue
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Ashland, KY 41101

*Michael West
Office of the Attorney General Office of Rate
700 Capitol Avenue
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Frankfort, KY 40601-8204

*Jeffery D. Newcomb
Kentucky Power Company
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Ashland, KY 41101

*Michael J. Schuler
American Electric Power Service Corporation
1 Riverside Plaza, 29th Floor
Post Office Box 16631
Columbus, OH 43216

*John Horne
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

*Toland Lacy
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700 Capital Avenue
Frankfort, KY 40601

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1645 Winchester Avenue
Ashland, KY 41101

*Tanner Wolfram
American Electric Power Service Corporation
1 Riverside Plaza, 29th Floor
Post Office Box 16631
Columbus, OH 43216